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2/24/03

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Discuss w/Mark Thompson

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EAST

- L1) (709/203 or 709/204 or 709/219 or 709/227 or 705/2 or 705/3 or 705/8 or 705/9 or 705/14 or 706/45) and @ad<19990823
- L2) session near2 (login or web or presence or internet or communicat \$6)
- L3) conferenc\$4 or whiteboard or (white adj board) or videoconferenc\$4 or collaborat\$4 or (help adj desk) or ((knowledge or expert) near2 (base or system))
- L4) (user or client or customer or consumer) near2 (profil\$4 or preferenc\$4 or assign\$4)
- L5) L1 and L2 and L3 and L4
- L6) schedul\$4 near2 tim\$3
- L7) L5 and L6
- L8) allexpert or (all adj expert)
- L9) chatroom or ((internet or instant or room) near2 (chat\$4\$ or messa g\$4))
- L10) L9 and (authenticat\$4 or authoriz\$4 or login or password or security of control\$4)
- L11) L10 and @ad<19990823
- L12) L11 and (visit\$4 or guest or invit\$6)
- L13) L7 and (internet or web or network)
- L14) L13 and L3
- L15) L14 and L4